

Right to cancel/ Terminate

Cooling off Period: You have the right to cancel this contract within 14 days without charge and giving any reason.

After 14 days, you have the right to terminate your Agreement(s). However, Shepherd and West Ltd may issue a Termination Charge(s) which will be reasonable and proportionate to the work done and the cost incurred by the firm up to the point of termination.

To exercise the right to cancel or termination, you must inform us, Shepherd and West Ltd of your decision to cancel this contract by a clear statement (e.g. a letter sent by post, telephone or e-mail). You may use the attached model cancellation form, but it is not obligatory.

You can also electronically fill in and submit the model cancellation form or any other clear statement on our website. If you use this option, we will provide you with acknowledgement of receipt of such cancellation (by email) without delay.

To meet the cancellation/termination deadline, it is sufficient for you to send your communication concerning your exercise of the right to cancel before the cancellation period has expired.

Effects of cancellation/ termination

If you cancel within the statutory 14 day cancellation period you will not incur any charge for our services.

If you terminate your agreement outside this period, you may be charged a reasonable fee in accordance with our terms of engagement.

Cancellation/Termination Notice

To: Shepherd and West Ltd

I/We [*] hereby give notice that I/We [*] cancel my/our [*] for the supply of the following claims service [*]

Name of consumer(s):

Address of consumer(s):

Signature of consumers (only if this form is notified on paper)

Date

[*]Delete as appropriate